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Search results: **38** titles Scanned

⸤select all none⸥ Titles on this page: ⸤Display Checked⸥ ⸤Display All⸥

Search Report

Database Name	Database Number
BUSINESS & INDUS	9
BUSINESS WIRE	610
BUSINESS WIRE	810
MCGRAW-HILL PUBS	624
NEW PRODUCT ANNMNT	621
NEWSLETTER DB	636
PR NEWSWIRE	613
PR NEWSWIRE	813
SAN JOSE MERCURY	634
GLOBAL REPORTER	20
MAGAZINE DBASE	47
BUSINESS DATELINE	635
MKT&ADV REF SERV	570
FT INFORMATION LTD	476

Set	Description
S1	((online) AND (automated(1N)help))
S2	S1
S3	(electronic or cyber or online or on()line or internet or virtual or web)(n2)(shop? Or retail? Or mall? ? Or catalog?) or e()(shop or tail) or teleshop? Or videotext?(n2)shop? Or PC=7372640
S4	s2 and s3
S5	RD
S6	SORT /ALL/pd,a

☐ 1 **Link your help desk to the Web. (Web-enabled help desk applications) (includes related articles on Fulcrum Technologies' Peter Eddison; text-based, case-based help desks) (Internet/Web/Online Service Information)** - May 15 - 1996 - Gale Group Magazine Database™

☐ 2 **Make the perfect pitch. (11 contact managers)(includes related article on sales-automation packages for**

contact managers) (Software Review)(Evaluation) - August - 1996 - Gale Group Magazine Database™

☐ 3 **CyberGuard Corporation Announces Nippon System Development Co. as Exclusive Distributor of TradeVPI Products in Japan.** - Oct 1 - 1998 - Gale Group New Product Announcements/Plus®

☐ 4 **Browsing The Best Buying Sites.(Internet/Web/Online Service Information)** - Nov 15 - 1998 - Gale Group Magazine Database™

☐ 5 **Cumulative Contents of the Journal of Library Automation, 1968-1981.(Directory)** - Dec - 1998 - Gale Group Magazine Database™

☐ 6 **GreenTree.com Redefines Customer Service in Web Retailing; Provides Innovative Real-Time Customer Service Online with Acuity's WebCenter Suite.** - June 23 - 1999 - Gale Group New Product Announcements/Plus®

☐ 7 **eCenter Helps Users Help Themselves : Servicesoft's new product combines Web-based access to a knowledge base with e-mail capabilities.(Servicesoft Technologies Inc's eCenter 1.0)(Software Review) (Evaluation)** - Sept 27 - 1999 - Gale Group Magazine Database™

☐ 8 **CompUSA Launches New Internet Company, cozone.com; 'cozone.com ushers in a new e-commerce philosophy: c-commerce. It's all about the customer.'** - Monday - October 18, 1999 - Word Count: 1,240 - Business Wire

☐ 9 **The real Internet benefits - How many of us are really making the Net** - November 01, 1999 - World Reporter

☐ 10 **cozone.com Partners With BroadVision to Satisfy Customers.** - Nov 10 - 1999 - Gale Group New Product Announcements/Plus®

☐ 11 **From the Front Lines.(a Web-based company must use real people and real tools)(Company Profile)** - Nov 15 - 1999 - Gale Group Magazine Database™

☐ 12 ******Retailers Launch Banner-ad Blitz For Holidays - Survey 12/08/99.(Industry Trend or Event)** - Dec 8 - 1999 - Gale Group Newsletter Database™

☐ 13 **Retailers Launch Banner-ad Blitz For Holidays - Survey** - December 08, 1999 - World Reporter

☐ 14 **Bluestone Welcomes a Dozen New ISV Partners to Code Blue Developers Program; No Up-Front Licensing Fees for Bluestone's Industrial-Strength, Standards-Based Application Server Frameworks Allow ISVs to Affordably Deliver High-Performance, High Availability Customer Solutions.** - Jan 10 - 2000 - Gale Group New Product Announcements/Plus®

☐ 15 **Bluestone Welcomes a Dozen New ISV Partners to Code Blue Developers Program; No Up-Front Licensing Fees for Bluestone's Industrial-Strength, Standards-Based Application Server Frameworks Allow ISVs to Affordably Deliver High-Performance, High Availabilit** - January 10, 2000 - World Reporter

☐ 16 **Ebsco Promotional Products Offers Businesses Design And Ordering Capabilities Via the Web** - Thursday - March 23, 2000 - Word Count: 476 - PR Newswire

☐ 17 **Onyx Software Announces Alliances with Seven e-Service Software Vendors; Onyx Launches Customer and Partner Portals, Expands Onyx Portal Partner Network** - April 05, 2000 - World Reporter

☐ 18 **U S WEST Gives Customers More E-Business Choices** - April 13, 2000 - World Reporter

☐ 19 **Israeli Online Customer Service Start-Up Gives Web Sites a Personal Touch** - June 09, 2000 - World Reporter

☐ 20 **2000 National Technology Readiness Survey** - Tuesday - July 25, 2000 - Word Count: 1,551 - PR Newswire

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Search results: **238** titles   Scanned

select all none   Titles on this page: [Display Checked] [Display All]

Search Report

Database Name	Database Number
ABI/INFORM	15
PROMT (90-PRESENT)	16
PROMT (1972-1989)	160
COMPUTER DATABASE	275
TRADE&INDUSTRY	148

Set	Description
S1	((automated) AND (online(1N)customer(1N)service))
S2	S1
S3	(electronic or cyber or online or on()line or internet or virtual or web)(n2)(shop? Or retail? Or mall? ? Or catalog?) or e() (shop or tail) or teleshop? Or videotext?(n2)shop? Or PC=7372640
S4	s2 and s3
S5	RD
S6	SORT /ALL/pd,a

☐ 1 <u>**HOME BANKING SPECIAL REPORT: The Emerging Shape Of Screen Phones**</u> - May - 1994 - Word Count: 1793 - Gale Group PROMT®

☐ 2 <u>**Bulletin boards. (Directory)**</u> - Dec - 1994 - Gale Group Computer Database™

☐ 3 <u>**The 'Net effect**</u> - Mar 1996 - Word Count: 3055 - ABI/INFORM®

☐ 4 <u>**LEADING SOFTWARE VENDORS TO USE OPEN MARKET SOFTWARE TO CREATE NEW INTERNET COMMERCE SOLUTIONS FOR BUSINESSES**</u> - July 23 - 1996 - Word Count: 828 - Gale Group PROMT®

☐ 5 <u>**Is shopping on the Internet worth it yet? (includes related article on advice for shopping by modem, online grocery shopping, and buying a new car online) (Internet/Web/Online Service Information)**</u> - Sep - 1996 - Gale Group Trade and Industry Database™

☐ 6 <u>**Learning the ways of the Internet**</u> - Jan 1997 - Word Count: 4184 - ABI/INFORM®

☐ 7 <u>**Open Market Signs Its First Systems Integrator In Singapore**</u> - April 7 - 1997 - Word Count: 672 - Gale Group PROMT®

☐ 8 <u>**Build your Web site. (Web site development) (Internet/Web/Online Service Information)**</u> - June - 1997 - Gale Group Computer Database™

☐ 9 <u>**Fulfillment fast forward: Key trends, like using the Internet, improving customer service and partnering with vendors, will bring the industry into the next century.**</u> - Oct 1 - 1997 - Gale Group Trade and Industry Database™

☐ 10 <u>**Network Imaging & Sybase Deliver Comprehensive Solution for Multimedia Content Management**</u> -

Nov 18 - 1997 - Gale Group Trade and Industry Database™

☐ 11 <u>**Open Market and UPS Team Up to Deliver Internet Commerce**</u> - Dec 3 - 1997 - Word Count: 1066 - Gale Group PROMT®

☐ 12 <u>**Internet commerce: where is the money? Who are the players?**</u> - Jan 1 - 1998 - Gale Group Trade and Industry Database™

☐ 13 <u>**Outside Help For Online Banking -- Banks turn to outside service providers for the technology and support they need to deliver full-fledged banking on the Internet**</u> - March 16 - 1998 - Word Count: 1468 - Gale Group PROMT®

☐ 14 <u>**Outside help for online banking**</u> - Mar 16, 1998 - Word Count: 1476 - ABI/INFORM®

☐ 15 <u>**TD Bank Financial Group Signs Brightware to Enhance Online Customer Service and Sales; Early Tests During Brightware Implementation Garner Positive Results.**</u> - April 20 - 1998 - Word Count: 771 - Gale Group PROMT®

☐ 16 <u>**Customer service on the 'Net? Friend or foe?**</u> - Jun 8, 1998 - Word Count: 1802 - ABI/INFORM®

☐ 17 <u>**Banta Integrated Media Enables Christian Book Distributors to Improve Customer Service, Loyalty Via Online Business Solutions.**</u> - June 26 - 1998 - Word Count: 747 - Gale Group PROMT®

☐ 18 <u>**Intellipost Signs-up NextCard to Offer Online Consumers the Best Rewords on the Internet.**</u> - July 27 - 1998 - Word Count: 649 - Gale Group PROMT®

☐ 19 <u>**NextCard Offers Double Miles Program; Internet Credit Card Pioneer Continues to Redefine Online Shopping by Offering Double Rewards Points and Platinum Upgrades.**</u> - July 27 - 1998 - Word Count: 690 - Gale Group PROMT®

☐ 20 <u>**Intellipost Signs-up NextCard to Offer Online Consumers the Best Rew@rds on the Internet.**</u> - July 27 - 1998 - Gale Group Trade and Industry Database™

Display more titles: **1-20** 21-40 41-60 61-80 81-100 [Next 100]

select
all none   Titles on this page: Display Checked   Display All

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Search results: **2684** titles

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Search Report

Database Name	Database Number
ABI/INFORM	15
PROMT (90-PRESENT)	16
PROMT (1972-1989)	160
COMPUTER DATABASE	275
TRADE&INDUSTRY	148

Set	Description
S1	((automated) AND (customer(1N)service))
S2	S1
S3	(electronic or cyber or online or on()line or internet or virtual or web)(n2)(shop? Or retail? Or mall? ? Or catalog?) or e() (shop or tail) or teleshop? Or videotext?(n2)shop? Or PC=7372640
S4	s2 and s3
S5	RD
S6	SORT /ALL/pd,a

☐ 1 <u>Wanding: Slow, Steady Progress</u> - June 1978 - ABI/INFORM®

☐ 2 <u>Cablesystems Pacific uses a simple marketing philosophy that encompasses the gamut of marketing techniques; sales, marketing research, direct mail, product mix and promotions.</u> - April, 1983 - Gale Group PROMT®

☐ 3 <u>Demand for Convenience Spurs EFT Systems' Growth.</u> - Aug. 29 - 1983 - Gale Group Computer Database™

☐ 4 <u>Electronic shopping makes the retail connection.</u> - Oct 31 - 1983 - Gale Group Trade and Industry Database™

☐ 5 <u>Automation versus service: are there trade-offs?</u> - April 16 - 1984 - Gale Group Trade and Industry Database™

☐ 6 <u>Videotex industry searches for salvation.</u> - April 23 - 1984 - Gale Group Trade and Industry Database™

☐ 7 <u>Emphasis on education. (electronic banking) (FMI Critical Issues)</u> - May 7 - 1984 - Gale Group Trade and Industry Database™

☐ 8 <u>ByVideo offering electronic kiosk that can be tailored to an individual chain</u> - May 14 - 1984 - Gale Group Trade and Industry Database™

☐ 9 <u>Apparel stores display above-average productivity.</u> - Oct - 1984 - Gale Group Trade and Industry Database™

☐ 10 <u>What's new in EFT. (electronic funds transfer)</u> - Aug - 1985 - Gale Group Trade and Industry Database™

☐ 11 <u>The Folio:Show, Face to Face exhibit hall directory.</u> - Oct - 1985 - Gale Group Trade and Industry

Database™

☐ 12 <u>A powerful "management tool." (Technology) (includes related article)</u> - Jan 13 - 1986 - Gale Group Trade and Industry Database™

☐ 13 <u>Boosting sales... electronically. (electronic-marketing technology)</u> - March 31 - 1986 - Gale Group Trade and Industry Database™

☐ 14 <u>To succeed, electronic gadgetry must meet shoppers' needs.</u> - Dec 8 - 1986 - Gale Group Trade and Industry Database™

☐ 15 <u>Working productively with your printer.</u> - Jan - 1987 - Gale Group Trade and Industry Database™

☐ 16 <u>The wide world of software. (how various industries are using software)</u> - Feb - 1987 - Gale Group Computer Database™

☐ 17 <u>Integration: manufacturers' buzzword; POS technology will take control of the retail environment. (point of sale)</u> - May - 1987 - Gale Group Trade and Industry Database™

☐ 18 <u>Automation helps link store, staff, suppliers. (FMI Critical Issues)</u> - May 4 - 1987 - Gale Group Trade and Industry Database™

☐ 19 <u>Catalog system aids in searching library database.</u> - July 6 - 1987 - Gale Group Trade and Industry Database™

☐ 20 <u>Supermarket offers retailers ATM funds network services. (Lucky Stores Inc.'s Cetron Transaction Systems Inc. subsidiary; Section 2: Connectivity)</u> - Oct 27 - 1987 - Gale Group Computer Database™

Display more titles: **1-20** 21-40 41-60 61-80 81-100 [Next 100]

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**Search
results:** **2758** titles

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Search Report

Database Name	Database Number
ABI/INFORM	15
PROMT (90-PRESENT)	16
PROMT (1972-1989)	160
COMPUTER DATABASE	275
TRADE&INDUSTRY	148

Set	Description
S1	((customer(1N)service) AND (website))
S2	S1
S3	(electronic or cyber or online or on()line or internet or virtual or web)(n2)(shop? Or retail? Or mall? ? Or catalog?) or e() (shop or tail) or teleshop? Or videotext?(n2)shop? Or PC=7372640
S4	s2 and s3
S5	RD
S6	SORT /ALL/pd,a

☐ **1 New year on the Internet will be transforming** - Jan 1995 - Word Count: 2331 - ABI/INFORM®

☐ **2 As the Internet sizzles: Online services battle for stakes** - May 1, 1995 - Word Count: 3832 - ABI/INFORM®

☐ **3 IS readies for Internet push.(includes a list of issues for a Web site provider to consider and a related article on tools for building a Web presence)** - August - 1995 - Gale Group Computer Database™

☐ **4 Making net export profits** - Aug 1995 - Word Count: 1483 - ABI/INFORM®

☐ **5 Retailing and shopping on the Internet** - 1996 - Word Count: 7022 - ABI/INFORM®

☐ **6 Catching the wave to Japan** - Feb 1996 - Word Count: 1940 - ABI/INFORM®

☐ **7 The enterprise Internet connection. (connecting enterprise networks to Internet) (Technology Information)** - Feb 1 - 1996 - Gale Group Trade and Industry Database™

☐ **8 Progress Is Slow For Online Sales** - Feb 3 - 1996 - Word Count: 954 - Gale Group PROMT®

☐ **9 Progress is slow for online rentals. (online video rentals)** - Feb 3 - 1996 - Gale Group Trade and Industry Database™

☐ **10 Why the Web is still a no-shop zone** - Feb 5, 1996 - Word Count: 1586 - ABI/INFORM®

☐ **11 Wired science** - Apr 1996 - Word Count: 577 - ABI/INFORM®

☐ **12 The Edutainment Catalog kicks off E3 with a look at the latest and greatest in family software from leading publishers; TEC also spotlights enhanced website, promises new experience in online shopping.** - May 16 - 1996 - Word Count: 918 - Gale Group PROMT®

☐ 13 <u>**Working the floor. (companies that will exhibit in the 1996 American Booksellers Association convention)**</u> - May 20 - 1996 - Gale Group Trade and Industry Database™

☐ 14 <u>**Surfing the yellow pages. (interactive on-line telephone books) (Industry Trend or Event)**</u> - June - 1996 - Gale Group Computer Database™

☐ 15 <u>**Debating electronic personalization**</u> - Jul 1996 - Word Count: 725 - ABI/INFORM®

☐ 16 <u>**Debating electronic personalization. (Internet) (includes online glossary)**</u> - July - 1996 - Gale Group Trade and Industry Database™

☐ 17 <u>**OPEN MARKET AND LEADING SERVICE PROVIDERS COMMERCE-ENABLE THE WORLD WIDE WEB**</u> - July 16 - 1996 - Word Count: 1432 - Gale Group PROMT®

☐ 18 <u>**World wide wedge: division and contradiction in the global information infrastructure.**</u> - July-August - 1996 - Gale Group Trade and Industry Database™

☐ 19 <u>**LEADING SOFTWARE VENDORS TO USE OPEN MARKET SOFTWARE TO CREATE NEW INTERNET COMMERCE SOLUTIONS FOR BUSINESSES**</u> - July 23 - 1996 - Word Count: 828 - Gale Group PROMT®

☐ 20 <u>**Catalog award winners crowned**</u> - Aug 1996 - Word Count: 553 - ABI/INFORM®

Dislpay more titles: **1-20** 21-40 41-60 61-80 81-100 [Next 100]

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Search results: **8832** titles (results greater than 5000 are unsorted)

select
~~all~~ ~~none~~ Titles on this page: [Display Checked] [Display All]

Search Report

Database Name	Database Number
BUSINESS & INDUS	9
BUSINESS WIRE	610
BUSINESS WIRE	810
MCGRAW-HILL PUBS	624
NEW PRODUCT ANNMNT	621
NEWSLETTER DB	636
PR NEWSWIRE	613
PR NEWSWIRE	813
SAN JOSE MERCURY	634
GLOBAL REPORTER	20
MAGAZINE DBASE	47
BUSINESS DATELINE	635
MKT&ADV REF SERV	570
FT INFORMATION LTD	476

Set	Description
S1	((customer(1N)service) AND (website))
S2	S1
S3	(electronic or cyber or online or on()line or internet or virtual or web)(n2)(shop? Or retail? Or mall? ? Or catalog?) or e()(shop or tail) or teleshop? Or videotext?(n2)shop? Or PC=7372640
S4	s2 and s3
S5	RD
S6	SORT /ALL/pd,a

☐ 1 **Plastic-bodied drainage products: a new wave in commercial specification?** - December 2004 - Business & Industry®

☐ 2 **E-commerce misses hispanic shoppers.** - December 2004 - Business & Industry®

☐ 3 **Look before you leap: 9 things you need to consider when selecting a web host.** - November 2004 -

Business & Industry®

☐ 4 <u>The Big Picture.</u> - December 01, 2004 - Business & Industry®

☐ 5 <u>Research slates e-tailers' site search facilities.</u> - November 11, 2004 - Business & Industry®

☐ 6 <u>The virtual carrier: customers can help themselves and decrease your overhead costs with online services. But if you build them, will they come?</u> - November 2004 - Business & Industry®

☐ 7 <u>Something old, something new ... bringing old fashioned salespeople online.</u> - October 2004 - Business & Industry®

☐ 8 <u>LEGISLATION: Breaking the barriers.</u> - September 04, 2004 - Business & Industry®

☐ 9 <u>9 tips to improve your site for the holidays.</u> - August 15, 2004 - Business & Industry®

☐ 10 <u>Debt, overhead strangle JoeAuto.</u> - June 2004 - Business & Industry®

☐ 11 The document is temporarily unavailable.

☐ 12 <u>Technology and marketing: we live in a hi-tech world--and technology-based marketing solutions can help SMEs grow successfully.</u> - May 2004 - Business & Industry®

☐ 13 <u>Catalogers Love Valentine's Day.</u> - April 01, 2004 - Business & Industry®

☐ 14 <u>THE DIGITAL PLAYERS.</u> - April 12, 2004 - Business & Industry®

☐ 15 <u>Bringing a smile to internet banking.</u> - March 2004 - Business & Industry®

☐ 16 <u>Seven Strategies for Expanding Your Business.</u> - January 01, 2004 - Business & Industry®

☐ 17 <u>Spirit of collaboration gets the e-tills ringing: e-tailers have prepared early for Christmas with corporate tie-ins and celebrity endorsements to make shoppers part with their cash.</u> - November 27, 2003 - Business & Industry®

☐ 18 <u>Site vision: online grocery shopping has come a long way in a short time, with 2 million shoppers now registered with the three main players. But, as David Reed reports, converting them to regular buyers is the next challenge.</u> - October 17, 2003 - Business & Industry®

☐ 19 <u>Quality Vs. Quantity.</u> - December 01, 2003 - Business & Industry®

☐ 20 <u>RETAILERS SHARPEN GROWING ONLINE STRATEGIES; AS THE WEB'S RETAIL AUDIENCE INCREASES, SUCCESSFUL FOOTWEAR MERCHANTS SAY IT'S ALL ABOUT MAKING NEW AND REPEAT CUSTOMERS COMFORTABLE WITH WEB BUYING.</u> - December 01, 2003 - Business & Industry®

Display more titles: **1-20** 21-40 41-60 61-80 81-100 [Next 100]

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Search results: **62660** titles (results greater than 5000 are unsorted)

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Search Report

Database Name	Database Number
ABI/INFORM	15
PROMT (90-PRESENT)	16
PROMT (1972-1989)	160
COMPUTER DATABASE	275
TRADE&INDUSTRY	148

Set	Description
S1	((online) AND (help))
S2	S1
S3	(electronic or cyber or online or on()line or internet or virtual or web)(n2)(shop? Or retail? Or mall? ? Or catalog?) or e() (shop or tail) or teleshop? Or videotext?(n2)shop? Or PC=7372640
S4	s2 and s3
S5	RD
S6	SORT /ALL/pd,a

☐ 1 <u>No fireworks, just work in future of e-commerce</u> - Jan 2005 - Word Count: 2248 - ABI/INFORM®

☐ 2 <u>How To Avoid The 'Chain Of Mistakes'</u> - 2004 - Word Count: 2369 - ABI/INFORM®

☐ 3 <u>Irradiation Gains Converts</u> - Feb 2003 - Word Count: 2105 - ABI/INFORM®

☐ 4 <u>Applications of recommender systems in target selection</u> - Oct 2004 - Word Count: 3367 - ABI/INFORM®

☐ 5 <u>Effect of brand name on consumers' risk perceptions of online shopping</u> - Oct 2004 - Word Count: 5802 - ABI/INFORM®

☐ 6 <u>Stop, Look, Listen-and Click</u> - Jan 2005 - Word Count: 1565 - ABI/INFORM®

☐ 7 <u>Year in Review</u> - Dec 2004 - Word Count: 3486 - ABI/INFORM®

☐ 8 <u>The Pros & Cons of Online Warranties</u> - Dec 2004 - Word Count: 808 - ABI/INFORM®

☐ 9 <u>LET YOUR FINGERS DO THE LOCKING</u> - Jan 24, 2005 - Word Count: 931 - ABI/INFORM®

☐ 10 <u>e-CONSUMER COMPLAINTS ABOUT ON-LINE STORES</u> - 2004 - Word Count: 8542 - ABI/INFORM®

☐ 11 <u>Building Compliant IT Systems</u> - Nov/Dec 2004 - Word Count: 1943 - ABI/INFORM®

☐ 12 <u>The Revolution Masterclass on content management</u> - Dec 2004 - Word Count: 2794 - ABI/INFORM®

☐ 13 <u>Shoppers tapping into high tech</u> - Jan 10, 2005 - Word Count: 886 - ABI/INFORM®

☐ 14 <u>Evolving tastes eye lamps with fashion flair</u> - Jan 10, 2005 - Word Count: 728 - ABI/INFORM®

☐ 15 **Web sites and in-store Internet kiosks allow retail customers to have it their way** - Jan 10, 2005 - Word Count: 420 - ABI/INFORM®

☐ 16 **How to enhance your customers' agency experience** - Dec 2004 - Word Count: 2917 - ABI/INFORM®

☐ 17 **Prince George's County Lays the Groundwork For New Businesses** - Dec 2004 - Word Count: 5405 - ABI/INFORM®

☐ 18 **Three Keys to Mortgage Success** - Jan 2005 - Word Count: 1467 - ABI/INFORM®

☐ 19 **Petco and Privacy** - Jan 2005 - Word Count: 642 - ABI/INFORM®

☐ 20 **Bob Greenberg** - Jan 3, 2005 - Word Count: 1229 - ABI/INFORM®

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